

**Merchandise Return Form**

If you have experienced a product or lamp that does not work properly, please contact us at: [info@couturegelnailpolish.com](mailto:info@couturegelnailpolish.com) so that we may assist you before you send product back to us. We are able to troubleshoot most situations, and our goal is to help you to achieve a beautiful salon quality gel nail polish manicure at home!

You must obtain a Return Authorization Number from our office prior to returning merchandise. Please contact us at: [info@couturegelnailpolish.com](mailto:info@couturegelnailpolish.com) with your request for return. Make sure to include your reason for returning, and a contact phone number that we can reach you at.

This form must accompany every product returned. Please make sure to fill out the "Reason for Return" area on the form. Returns received without this form completely filled out, without a Return Authorization Number, or without proper padding and packaging cannot be refunded.

Items must be returned within 60 days of original date of order. Please return all items in original packaging when possible, making sure to carefully pad and protect the product. \*Please keep the complimentary manicure tool kit as our gift to you.

Please print this form, add your Return Authorization Number and complete the questionnaire, return product to:

Returns  
Couture Gel Nail Polish  
2200 Pine View Way  
Suite A  
Petaluma, CA 94954

\*Please note that a 20% re-stocking fee will be charged on all product. We will also deduct the original shipping cost for the return of a starter kit. Refunds can only be refunded to the original method of payment.

Return Authorization Number: \_\_\_\_\_ Number:

Sales

Original Date of Sale:

Date Returned:  
Name on Order:  
Shipping Address:  
City:  
State:  
Zip:  
Phone:  
Email:

\*You must first contact Couture Gel Nail Polish to discuss reason for return.  
Reason for Return: